

Terms and Conditions for Quantumisle

Effective Date: 1st November 2024

Welcome to Quantumisle. By engaging with our services, you agree to adhere to the following terms and conditions for website projects. Please read this document carefully to ensure you understand your rights and responsibilities when working with Quantumisle.

1. Project Acceptance and Payments

- Deposit Requirement:** A non-refundable deposit of **50%** of the total project cost is required upon acceptance of the project. This deposit secures your spot in our production schedule.
 - Final Payment:** The remaining **50%** of the project fee is due before the website goes live. Quantumisle will retain the final deliverables until the full payment has been received and cleared.
 - No Refund Policy:** All payments are final. Quantumisle does not offer refunds for deposits or final payments under any circumstances.
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2. Project Timeline and Client Responsibilities

- Information Submission:** To maintain project timelines, clients must submit any requested information to the Quantumisle project lead within **24 hours** of each request. Delays in submission may result in project timeline adjustments or additional charges.
 - Scheduled Meetings:** Two meetings will be scheduled during the project:
 - Progress Update Meeting:** Held at the midway point of the project to review progress and ensure alignment with client expectations.
 - Revisions Meeting:** Held closer to the completion date to discuss any final revisions before delivery.
 - Scope of Revisions:** Clients are entitled to **two rounds of revisions**. Additional revisions beyond the second round will incur extra charges based on the Quantumisle rate card.
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3. Project Scope and Additional Charges

- Scope Adherence:** Quantumisle will deliver services according to the agreed-upon project scope, as documented in the initial project brief. Requests for changes or additions outside of this original scope may result in additional charges.
- Additional Revisions and Meetings:** Any requests for extra revisions or additional meetings outside of the two scheduled meetings will be billed at Quantumisle's hourly rate. Clients will be notified in advance of these additional costs.
- License Purchases:** Clients may be required to purchase third-party licenses, such as Elementor or other tools necessary to complete the project. Such requirements will be

highlighted in the initial project quote, and all associated costs will be the responsibility of the client.

4. Intellectual Property and Project Delivery

1. **Ownership and Delivery:** Upon full payment, the client will receive ownership of the completed website, including any associated assets and intellectual property outlined in the project scope.
 2. **Release of Final Deliverables:** The website will be delivered, or made live, only after full payment is completed. Quantumisle retains the right to withhold final delivery until all outstanding balances are cleared.
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5. Client Conduct and Project Termination

1. **Project Termination Rights:** Quantumisle reserves the right to decline or cancel projects if the client's content or requested deliverables do not align with our company objectives, ethical standards, or terms of service. This decision is at Quantumisle's sole discretion and does not entitle the client to any form of refund.
 2. **Conduct and Communication:** Professional communication is expected throughout the project. Inappropriate or abusive behavior may result in project termination, in which case payments made will remain non-refundable.
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6. Liability and Disclaimer

1. **Liability Limitation:** Quantumisle is not liable for any direct, indirect, incidental, special, or consequential damages arising from the use of or inability to use the website once delivered.
 2. **Content Responsibility:** The client is responsible for providing accurate and lawful content. Quantumisle assumes no responsibility for any legal repercussions that may arise from the content provided by the client.
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7. Final Acceptance and Acknowledgement

By proceeding with payment and engaging in this project, you acknowledge that you have read, understood, and agreed to these terms and conditions. Quantumisle reserves the right to update these terms and conditions periodically. Continued engagement with our services constitutes acceptance of any revised terms.

For questions or further clarification, please contact us at [contact email].

Note: These terms ensure a smooth project experience and transparent expectations, supporting both Quantumisle and our clients in achieving timely, successful project outcomes.

